

# LIMITED LIFETIME WARRANTY TERMS & CONDITIONS

This warranty is effective on West Coast G&K cabinet products purchased after Jan 1, 2011 and is subject to the limitations, exclusions, disclaimers and procedures set for the herein.

## **Warranty Coverage**

Limited Lifetime Warranty on cabinets. These West Coast G&K cabinets and related cabinet work distributed by West Coast G&K are warranted to the original purchasing consumer to be free from defects in material and workmanship under normal use for a period of one (1) year from the date of purchase.

Limited Warranty on Drawer Guides and Hinges. West Coast G&K warrants to the original purchasing consumer, that the drawer guides and hinges shall be free from defects in material and workmanship under normal use for one year.

## **WARRANTY EXCLUSIONS**

This writing is the complete and exclusive statement of the express warranties provided herein and is in lieu of all other express and/or statutory warranties by the manufacturer, to the extent provided by law. There are no implied warranties extending beyond the terms of this warranty. West Coast G&K shall not be liable for any incidental or consequential costs, expenses or damages.

## **Warranty Limitations**

- This warranty does not cover problems caused by improper installation of cabinets, cabinetwork, drawer guides or hinges.
- This warranty does not cover any product used or installed in connection with cabinets, such as gas or electric appliances, countertops or plumbing fixtures.
- This warranty does not cover damage caused by transportation, storage or exposure to excessive temperatures and moisture or to defects arising from misuse, neglect, accident, alteration, improper use or care or failure to maintain.
- This warranty does not cover damage caused by other trades such as plumbing, flooring, painting, and electric.
- No installer, retailer, contractor, distributor, agent or employee of West Coast G&K has the authority to alter the obligations or limitations of any West Coast G&K warranty.

## **Warranty Disclaimers**

- **This warranty is not transferable.**
- **Wood characteristics naturally occurring such as variations in color, grain, mineral streaks, knots and black eye are not considered defects.**
- **Color variations in cabinets are a natural occurrence due to species, age, character of cabinets, and exposure to UV light and sunlight. For these reasons, new and/or replacement cabinets may not match display samples and/or existing cabinets. Such variations and changes are not considered defects. Painted face frames may eventually have visible**

**cracking around the joint area and cabinet colors may darken or lighten over time. Sunlight, smoke, household cleaners and other environmental conditions may also affect the color match over time. These variations are considered to be the nature of the material in relation to their environmental exposure and are not covered under this warranty.**

#### **Warranty Performance for End Users**

If a manufacturing defect does occur within the terms and conditions of this warranty, such defective part will be repaired or replaced by West Coast G&K, at its sole option.

#### **Warranty Performance for Contractors & Distributors**

West Coast G&K offers extremely competitive pricing on our products, therefore, it will not provide or pay for the cost of removal of defective product, transportation of defective, repaired or replaced product or installation of repaired or replaced product.

## **RETURN POLICY**

**NO RETURN/EXCHANGE** for open box, on any assembled, modified, or altered cabinets, panels, and accessories.

**RETURN/EXCHANGE** cabinets are accepted only if they are in factory sealed box and in re-saleable condition within 7 days of receiving. Must accompany with the original invoice.

Customer is responsible to verify all measurements. **20% restocking fee** will be charge to any return/exchange items.

West Coast Granite & Kitchen is not responsible for any lost, unordered, or forgotten items once customer has received their merchandise. Please check thoroughly.

**PLEASE CHECK YOUR ORDER THOROUGHLY WHEN YOU PICK UP YOUR ORDER!!**